

Cancellation Policy – Terms and Conditions (Car Detailing Services)

Booking Confirmation:

All car detailing appointments with Pure Gloss Valets are confirmed upon scheduling.

Client Cancellations:

Cancellations made 48 hours or more prior to the scheduled appointment will not incur any cancellation fee.

Cancellations made within 48 hours of the scheduled appointment will incur a cancellation fee equal to 50% of the quoted service price.

No-Show Policy:

If a client fails to attend their appointment without prior notice, a fee equal to 100% of the service price will be charged.

Rescheduling:

Clients may reschedule their appointment with at least 48 hours' notice without penalty. Rescheduling within 48 hours of the appointment will be treated as a cancellation and subject to the cancellation fee.

Company Cancellations:

In the unlikely event that Pure Gloss Valets must cancel an appointment, clients will be offered the option to reschedule at no additional cost or receive a full refund of any deposit paid.

Acknowledgement:

By booking a car detailing service with Pure Gloss Valets, the client acknowledges and agrees to the above cancellation terms.